

**Southern Illinois University Edwardsville  
Pending Workman's Compensation Incident**

**Medical Provider Billing Information**

I am an employee of SIUE seeking medical care for an incident that I believe should be covered under Workman's Compensation. I have submitted an Incident Report through the University's Workman's Compensation reporting process. The State of Illinois utilizes a third party administrator, TriStar, to handle Workers' Compensation. TriStar reviews submitted claim information to determine if the injury/illness is covered under Workers' Compensation. The University will submit the case to TRISTAR Risk Management who will determine if this is a covered Workman's Compensation incident. If this is covered, my medical bills should be submitted to:

TRISTAR Risk Management  
P.O. Box 2803  
Clinton, IA 52733-2803

If TRISTAR approves the claim, it will remit payment to the medical vendors. If TRISTAR denies the claim, I am aware that I am responsible for my own medical care.

Medical providers may contact TRISTAR at 1-800-347-7779 ext. 4014, to ask specific questions regarding receipt and payment of their bills.

For all other questions, please contact SIUE Benefits Counselor, Tayanna Crowder who handles Workers' Comp claims at 618-650-2106 or [tcrowde@siue.edu](mailto:tcrowde@siue.edu).

Thank you.