



East St. Louis Higher Education Campus

DEAD BATTERY *

Parking Service Agent and University Police vehicles are equipped with battery boosters to assist you with a dead battery. Also, University Police will offer to call a tow truck if needed at your expense.

ESCORT

If you feel unsafe walking to the parking lot, contact University Police to request an escort. An officer will be dispatched to accompany you.

FLAT TIRE *

Parking Service Agent and University Police vehicles are equipped with air compressors and lug nut wrenches to assist you with a flat tire. Also, University Police will offer to call a tow truck if needed at your expense.

FUEL

University Police will offer to call a tow truck to assist you if you need fuel at your own expense. They will also, upon request, place a phone call to a friend or relative who may be able to provide assistance.

LOCKOUTS *

University Police will attempt to unlock your vehicle. If an officer cannot gain access, University Police will offer to call a locksmith at your expense.

DE-ICING *

Parking Service Agent and University Police vehicles are equipped with de-icer during the winter months to assist you with frozen doors and locks.

HOW TO REQUEST SERVICES

Individuals in need of any of these types of assistance may contact University Police at 650-3324.

All of these services are provided 24 hours a day, 7 days a week. Lockout assistance and escort services are dependent upon the availability of an officer, however.

* NOTE: For the services indicated by an asterisk (*), you will be expected to sign a waiver absolving the University of liability should your vehicle be accidentally damaged.