

Pharmacy Preceptor Development Needs Assessment

Caleb Wehking, Pharm.D. Candidate Dr. Katherine Newman, Pharm.D., Director of Experiential Education

SOUTHERN ILLINOIS
UNIVERSITY
EDWARDSVILLE
SCHOOL OF PHARMACY

Background

- The pharmacy profession relies on experienced practioners to become preceptors
- However, it can be extremely complex to evaluate how well a preceptor is doing based on the uniqueness of each rotation experience, preceptor teaching methods and how each student learns
- Prior to allowing a pharmacist to become a preceptor, Southern Illinois University Edwardsville School of Pharmacy reviews the pharmacist's previous experience
- Additionally, after each rotation, students submit an evaluation of the preceptor and site which serves as another evaluation for furthering preceptor's effectiveness
- Several other pharmacy programs use similar method of student-based evaluations of preceptors to determine preceptor performance 1,2
- This method is also used in other health professions including nursing and medical schools ^{3,4}
- A professional affairs committee, which consisted of faculty of multiple disciplines from various colleges of pharmacy and professional staff determined that a self-assessment tool should be developed to determine how to further their professional development as preceptors ^{5,6}

Purpose

• A preceptor self-assessment survey was developed to assess preceptors' skills in providing clinical education and identifying areas/methods for future development opportunities in continuing education at SIUE School of Pharmacy

Methods

- A survey was developed to evaluate the needs of preceptors
- Demographics section: preceptor's area of practice, type of learners they precept and how many years they have been a preceptor
- Preceptor skill set section: frequency they performed certain activities and how comfortable they felt with certain activities when they have a struggling student on their rotation
- Interprofessional practice section: how often they have interprofessional collaborations on their rotations and how comfortable they feel incorporating students into these collaborations
- Preceptor development question: interest of continuing education opportunities, topics that would be most beneficial and how they would like to receive this education in the future
- The survey was sent to all active preceptors
- Exclusion criteria: submissions without responses after demographic section
- Descriptive statistics were used to evaluate the data

Results

TABLE 1- Rotation Activity Frequency

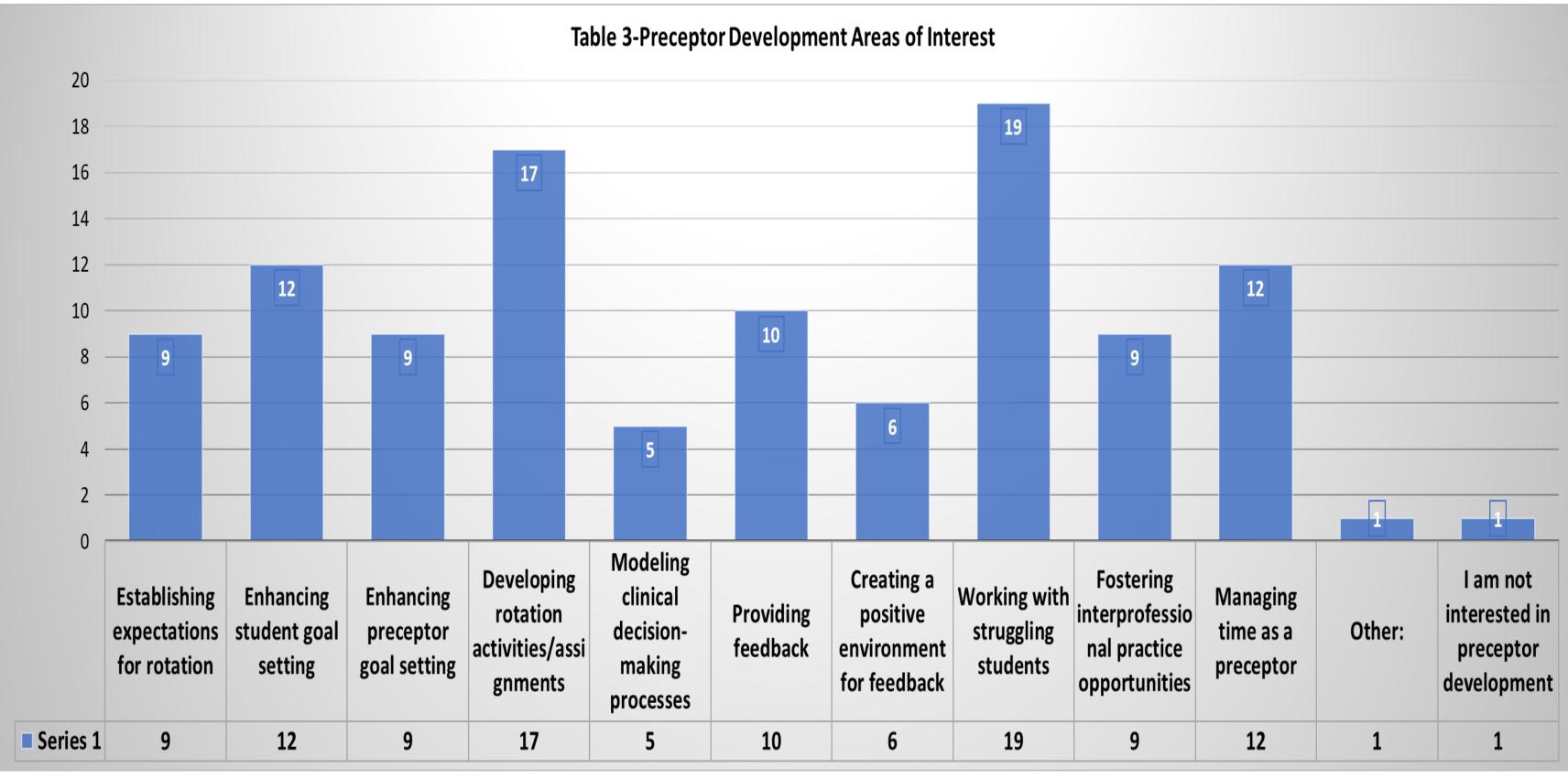
Question		Never		Occasionally		Frequently		Always
Establish expectations for the rotation with your student verbally	1	2.78%	0	0.00%	8	22.22%	27	75.00%
Establish expectations for the rotation with your student in writing	5	13.89%	5	13.89%	6	16.67%	20	55.56%
Discuss SMART (specific, measurable, attainable, relevant, time bound) goals with students		5.56%	16	44.44%	10	27.78%	8	22.22%
Tailor the rotation to meet the unique needs or preferences of the student	0	0.00%	2	5.56%	15	41.67%	19	52.78%
Provide a written schedule/plan for the rotation	4	11.11%	7	19.44%	5	13.89%	20	55.56%
Provide direct instruction to your student to explain challenging topics or skills	0	0.00%	1	2.78%	13	36.11%	22	61.11%
Model your clinical decision-making process (ex: explaining step by step how you complete common tasks)	0	0.00%	3	8.57%	14	40.00%	18	51.43%
Provide constructive feedback to students	0	0.00%	0	0.00%	18	50.00%	18	50.00%
Schedule specific/dedicated time to provide feedback	0	0.00%	8	22.86%	12	34.29%	15	42.86%
Intentionally create a positive environment when delivering feedback	0	0.00%	2	5.56%	10	27.78%	24	66.67%
Discuss evaluations with students	0	0.00%	1	2.78%	6	16.67%	29	80.56%
Ask your students to provide feedback on your rotation	1	2.78%	3	8.33%	5	13.89%	27	75.00%
Reflect on your skills, abilities, and effectiveness as a preceptor	1	2.78%	5	13.89%	19	52.78%	11	30.56%
Actively pursue preceptor development opportunities to reinforce or strengthen your effectiveness as a preceptor	1	2.78%	16	44.44%	15	41.67%	4	11.11%
Implement changes to your rotation based on feedback	1	2.78%	3	8.33%	24	66.67%	8	22.22%

Table 2- Comfort Level with Precepting a Struggling Student

Question		Very Uncomfortable				Somewhat Comfortable	Very Comfortable		
Asking questions to determine why the student is struggling	1	2.78%	1	2.78%	15	41.67%	19	52.78%	
Providing specific feedback	0	0.00%	3	8.33%	9	25.00%	24	66.67%	
Guiding the student to develop a plan for improvement	0	0.00%	2	5.56%	15	41.67%	19	52.78%	
Contacting the SIUe Experiential Office for help regarding the student	0	0.00%	4	11.11%	8	22.22%	24	66.67%	
Discussing mental health issues the student may reveal to you	3	8.33%	11	30.56%	11	30.56%	11	30.56%	

Results

Table 3- Preceptor Development Areas of Interest



- **Demographic Results**: Areas of Practice included 50% hospital, 33.33% community, and 30.56% other; Level of Preceptor Experience included 41.67% greater than 10 years, 36.11% less than 5 years; Type of Students included 91.67% APPE students, 33.89% IPPE students, 27.78% residents, and 2.78% post-doctorate students
- Interprofessional Results: Collaborate with non-pharmacist health professionals 70.59% daily; Incorporate students 55.88% daily, 14.71% weekly, and 26.47% occasionally

Conclusion

- Overall preceptors feel comfortable with their skills, there were opportunities identified for future preceptor development activities including working with struggling students, developing rotation activities/assignments, enhancing student goal setting, and managing time as a preceptor
- Development should be offered utilizing a variety of methods including on-demand online webinars, written articles, and an oncampus free CE session

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